



Quality Policy

The management of the SaM Solutions Foreign Unitary Enterprise believes that the quality of software development processes is an indicator of the company's success and competitiveness, and that it is essential for developing a high-quality software product that meets the customer's requirements.

The main goal of the company's team is to create the most effective solution for the customer's problems based on advanced software technologies and in compliance with the customer's requirements and expectations.

Knowledge, professionalism and the engagement of employees, as well as experience in the effective application of their competencies to specific projects, form the foundation of the company's successful development.

The SaM Solutions Foreign Unitary Enterprise agrees and undertakes to continuously improve its software product development processes in order to improve and maintain its quality at an appropriate level at all stages of production.

The SaM Solutions Foreign Unitary Enterprise intends to fulfil the goal it has set and the obligations it has undertaken via:

- continuous improvement of software product development processes based on careful consideration of customers' requirements and expectations, enabling us to solve complex problems with the required quality and in a timely manner;
- improvement at all stages of our work: from interaction with customers and project design to the development and maintenance of software products with a focus on high-performance, modern technologies and promising solutions;
- continuous improvement of technology and the organization of our work at all stages, from interaction with customers and suppliers to technical support for products already in service;
- increasing the strategic and operational sustainability of the business, identification of potential opportunities;
- improvement of risk management processes in the operation of the company;
- creation of a corporate culture based on professionalism, creation of conditions for the development and realization of creative abilities;
- continuous improvement of the company's employees' knowledge via organization of inter-company trainings and workshops in compliance with the corporate training program;
- improvement of the quality management system in compliance with the International Standard ISO 9001:2015;
- creation of systemic mechanisms for continuous improvement of work quality, processes and products based on quality control, data analysis, identification of necessary improvements and setting improvement goals.

The company's management assumes responsibility for the implementation of the Quality Policy.



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